

## CANCELLATION AND REFUND POLICY

If you need to withdraw from one of our courses prior to the start of the course, we will provide you with a full refund. If you are five class sessions or fewer into the course and are unhappy with it for any reason, you can still receive a full refund of the tuition paid or credit (your choice).

Refunds beyond the end of the first five class sessions are prorated based on the effective date of your withdrawal and the amount you have already paid.

**For students enrolled in the full-time (day) Web Developer Bootcamp or Front-end Web Designer/Developer Bootcamp, tuition refunds are prorated as follows:**

- a. You can receive a refund of up to 75% of the full course tuition if the effective date of your withdrawal falls between the beginning of the sixth class session and the tenth class session.
- b. You can receive a refund of up to 25% if the effective date of your withdrawal falls between the beginning of the eleventh class session and the thirtieth class session
- c. After the thirtieth class session, no refunds will be given.

**For students enrolled in the part-time (evening) Web Developer Bootcamp, tuition refunds are prorated as follows:**

- a. You can receive a refund of up to 75% of the full course tuition if the effective date of your withdrawal falls between the sixth class session and the fifteenth class session.
- b. You can receive a refund of up to 25% if the effective date of your withdrawal falls between the sixteenth class session and the thirty-sixth class session.
- c. After the thirty-sixth class session, no refunds will be given.

**For students enrolled in the part-time (evening) Data Science Bootcamp, tuition refunds are prorated as follows:**

- a. You can receive a refund of up to 75% of the full course tuition if the effective date of your withdrawal falls between the sixth class session and the twelfth class session.
- b. You can receive a refund of up to 25% if the effective date of your withdrawal falls between the thirteenth class session and the twenty-eighth class session.
- c. After the twenty-eighth class session, no refunds will be given.

**For students enrolled in the part-time (evening) Data Analytics Bootcamp, tuition refunds are prorated as follows:**

- a. You can receive a refund of up to 75% of the full course tuition if the effective date of your withdrawal falls between the sixth class session and the ninth class session.
- b. You can receive a refund of up to 25% if the effective date of your withdrawal falls between the tenth class session and the eighteenth class session.
- c. After the eighteenth class session, no refunds will be given.

**For students enrolled in the full-time (day) Data Analytics Bootcamp, tuition refunds are prorated as follows:**

- a. You can receive a refund of up to 75% of the full course tuition if the effective date of your withdrawal falls between the sixth class session and the twelfth class session.
- b. You can receive a refund of up to 25% if the effective date of your withdrawal falls between the thirteenth class session and the twentieth class session.
- c. After the twentieth class session, no refunds will be given.

The effective date of your withdrawal will be considered the date we receive your written notice. Written notice of withdrawal must be sent via email to the NSS CEO or their designee. In the event of an unofficial withdrawal (see Attendance Policy in the NSS Student Handbook), your date of withdrawal will be considered the last day of class attended. NSS will refund your tuition within 15 days of receiving your written notice.

For a student who cannot complete one or more classes because NSS discontinued such class(es) during a period of enrollment for which the student was charged, NSS will refund the sum of all amounts paid by or on behalf of the student for such class(es).

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